

## **Whave Solutions**

### **Job Vacancy - September 2023:**

- **Field Engineer, Luganda Language, based in Central Region**

#### **About Whave:**

Whave is a non-profit Ugandan social-enterprise founded in 2011 with support from the Ministry of Water and Environment to solve the problem of low rates of rural water source functionality. Whave is the pioneering Area Service Provider, a maintenance company contracted by district local governments, under central government regulation, to provide professionalized reliability assurance for rural water points. Whave contracts local technicians, providing training and supervision in preventive maintenance and hardware quality control.

Whave is recruiting for:

#### **Field Engineer**

The Field Engineer is responsible for meeting functionality targets and planning, coordination, and supervision of the hardware/engineering activities, in addition assisting community engagement in Whave service agreements.

#### **Job Description**

1. Ensure proper management of local technicians, including:
  - a. Provide technical training to technicians,
  - b. Ensure technicians successfully complete all their work as per monthly concession sheets, in a timely and cost-efficient manner, including technical work in the field and submission of all required paperwork,
  - c. Ensure technicians are compliant to their contracts.
2. Maintain close and regular liaison with local technicians, DWOs, NGOs, other investors and technical SLG staff to ensure that all communities are engaged appropriately following the Pre-Works Maintenance Protocol.
3. Contribute workplans, stock controls, budgets, and ideas to improve implementation strategies to improve functionality and reduce repair times.
4. Support life cycle analysis upon request from Senior Engineers and Management Team.

5. Full and timely reporting to Whave managers and timely submission of accounts and budgets, and ensure proper accountability, including:
  - a. Accurate and timely submission of timesheets,
  - b. Submit weekly expense reports to Finance,
  - c. Update daily mileage logbooks and submit weekly to the Manager.
  - d. Submit monthly fuel consumption report to the Manager,
  - e. Support all efforts towards cashless CSF payments or direct payments by communities to Finance department; when not possible, immediate submission of cash collected from communities to Finance,
6. Comply with Authorization Matrix.
7. Undertake other duties and tasks as required by the line manager.

### **Knowledge & Experience:**

- Degree in Engineering (Civil, Water or related fields) with at least 3 years of experience in a similar position implementing O&M activities;
- Excellent community engagement and liaison skills; good facilitation, communication, and interpersonal relationship skills; excellent spoken and written command of English;
- Understanding of the local context, culture, and language(s) is an added advantage. Whave is recruiting for Field Engineers with good knowledge of the following language group:
  - Fluency in Luganda.
- Good computer skills: Ms Excel and Ms Word;
- Ability to drive a motorcycle with valid driving/riding license.

### **Requirement:**

- Ability to travel and work in hard-to-reach locations of program implementation.

### **How to apply**

If you are interested in this position, please apply by sending an email to [hr@whave.org](mailto:hr@whave.org), including your CV and cover letter. CVs of no more than 2 pages in length and cover letters of 1 page are appreciated.

Please provide at least 3 references related to your previous employment listed in the application. References of previous positions held should not be older than six years.